



PT. CONTAINER MARITIME ACTIVITIES
INDONESIA

**CUSTOMER ADVISORY #003 - 2016
INDONESIA IMPORT DEMURRAGE & DETENTION
INVOICE PROCESS & DISTRIBUTION**

Dear Valued Client,

Please be informed that as from Feb 29, 2016, PT. CMA, as agent for CMA CGM, ANL & CNC, will transfer the Import Demurrage & Detention invoicing process and distribution to our CMA CGM Shared Service Center in India.

PT. CMA will continue to provide you with all Customer Service activities as before and the usual entry points for D&D Import services will remain unchanged for free time inquiry, discount / additional Free time request, original invoice distribution, etc.

As from the above date CMA CGM SSC Team will start sending you directly the D&D invoice. Also if necessary we might add in our email exchanges the following email address: ssc.idddsm@cma-cgm.com

Please feel free to contact your usual sales or customer service to assist you for any question.

Thank you for choosing CMA CGM and for your continued support.

Sincerely,

**PT CONTAINER MARITIME ACTIVITIES
as agent for CMA CGM, ANL, CNC**

PT CMA as Agent for CMA CGM, ANL & CNC